



U.S. DERMATOLOGY PARTNERS VIRTUAL APPOINTMENTS

U.S. Dermatology Partners is offering virtual dermatology appointments. Below you will find step by step instructions to successfully book and attend your virtual dermatology appointment.

PREREQUISITES

Before joining a virtual appointment, you will need to download Zoom. You can download the Zoom app from the [Download Center](#). Otherwise, you will be prompted to download and install Zoom when you join your virtual appointment.

➤ [CLICK HERE TO DOWNLOAD ZOOM](#)

Step 1: Receive Virtual Appointment Confirmation

1. Contact our office and schedule your virtual appointment
2. Once your virtual appointment is scheduled, you will receive a confirmation via **email** or **text**, based on your preference
3. **Keep your confirmation email or text – you will need to revisit this on the day of your appointment**
4. Complete your patient paperwork online at <http://www.usdermatologypartners.com/e-reg>

Step 2: RSVP to Your Virtual Appointment

EMAIL CONFIRMATION

1. Check Your Email - You will receive an email from "SecureVideo Support" with the subject line "Videoconference Session Invitation from U.S. Dermatology Partners"
2. Review scheduled time and date, if everything looks correct, select the green "YES" button to RSVP

WILL YOU ATTEND?

Yes

No

TEXT MESSAGE CONFIRMATION

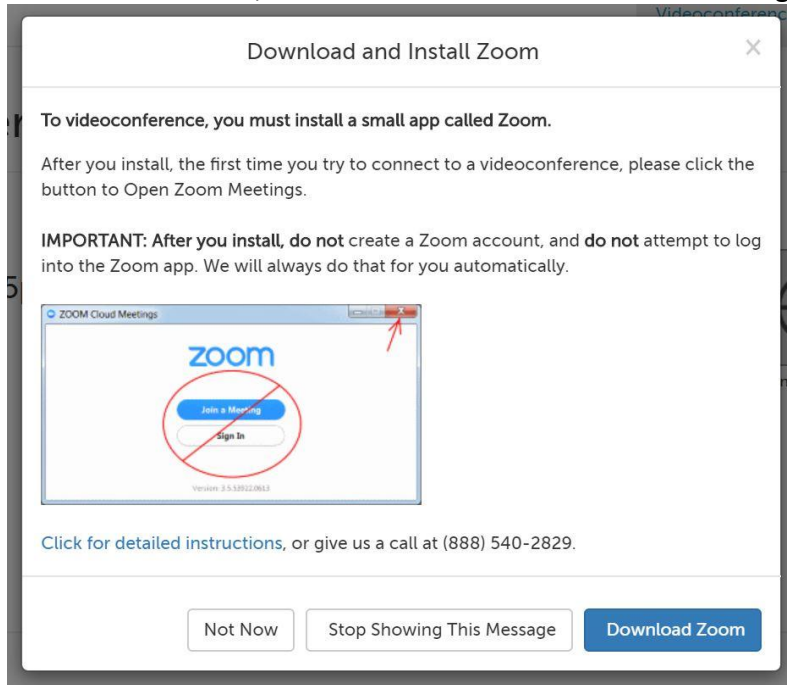
1. Check Your Text Messages - You will receive a text with a link from U.S. Dermatology Partners
2. Click on the link and select the green "Yes, I Can Make It" button to RSVP

Please RSVP for this
Session

Yes, I Can Make It

Step 3: Join Our Online Waiting Room

1. 15-30 minutes before your appointment revisit your confirmation email or text message
(You will receive a reminder email or text message with a link 2 hours before scheduled appointment)
2. From Email: Select the blue “Join Session” button
From Text: Select the link provided
3. Select “Enter Waiting Room”
4. Select “Open Zoom” – you may need to download zoom if you do not have it installed already
 - To download zoom, select “Download Zoom” on the message prompt:



- If you are on a desktop, the Zoom Installer will download from your browser. If you are on a phone, the Zoom installer will download as an app.
 - For desktop users, visit your downloads and install the application
 - Once the application is successfully installed, perform step #3 (2-4) over again
5. Select your method of audio – Zoom will ask to use your microphone – Select Yes
 6. Select “Start Video” – Zoom will ask to use your camera – Select Yes

Step 4: Wait for Your Provider to Join the Virtual Appointment

1. Once you have successfully joined your virtual appointment, wait for your provider to join
Contact the office if you have been waiting for 15+ minutes **after your scheduled appointment time**

Step 5: Attend Virtual Appointment

Step 6: Leave Virtual Appointment

1. Once your virtual appointment is over, select “Leave Meeting”